

## Idonit BV – Terms of Sales & Warranty on the Noviclad Facade Products (including Cladboard facade panel)

### Terms of sales

Prices	<p>Prices are valid as stated on the quotation.</p> <p>Quotation prices are valid for a maximum of 30 days.</p> <p>Quotations are always subject to changes and printing errors.</p> <p>Prices in any catalogs are purely indicative. Prices are final on our personalized quotation only.</p> <p>Any given discount is never valid on accessories, tools and transport.</p>
VAT	Prices are exclusive of 21% VAT, delivery, assembly, insulation, sawing and project study.
Terms of payment	<p>The definitive payment terms are stated on the invoice. The Idonit BV terms of payment always take precedence over the customer's payment policy. Goods remain the property of Idonit BV until full settlement. An advance payment may be requested for 'goods to order'.</p> <p>Failure to pay an invoice on the due date makes all lawful claims payable immediately and without notice of default. It also entitles Idonit BV to suspend all further orders or deliveries without obligation to any compensation and without prior notice of default. The goods remain the property of Idonit BV until full payment of the invoice or billed amount, including interest and costs, even if they have been changed or incorporated. However, any risks the goods may experience are at the expense of the customer as soon as the goods have left the Idonit BV warehouse. Any dispute concerning a particular invoice/project can never lead to non-payment of another invoice/project.</p>
Collection	<p>Collection of goods is only possible by appointment.</p> <p>Kastanjelei 12A in Sint-Katelijne-Waver (this is the gravel road on the right next to the Oh'Green garden center).</p> <p>Safe and correct stacking/transport is the customer's responsibility.</p> <p>E.g. Transporting the panels vertically (e.g. upright in a van) is strongly discouraged and therefore entirely at the customer's own risk.</p>
Delivery	<p>The additional delivery cost is calculated according to the purchase quantity, delivery time and delivery location.</p> <p>The customer is liable for unloading the goods from the truck.</p> <p>The 'delivery schedule' and 'delivery times' are purely indicative and subject to stock changes.</p>
Pallets	For pallets (2440x1220mm) a deposit of 42.00 euros/pallet (excl. VAT) will be charged, which will be fully refunded upon return of the pallets in Sint-Katelijne-Waver. Please email to <a href="mailto:info@noviclad.be">info@noviclad.be</a> to obtain the general instruction sheet with guidelines on correct storage.
Installation	<p>Installation is not included in our prices. It is recommended to attach the facade panels to a wooden support structure using colored stainless-steel screws. The general instructions can be found on <a href="http://www.noviclad.be">www.noviclad.be</a> or available upon simple request.</p>
Exclusive distribution	Cladboard facade panels, from the Noviclad Facade Products range - are exclusively distributed by Idonit BV.
Force majeure	Idonit BV reserves the right to adjust or even suspend delivery times and prices due to force majeure, war, disasters, economic boycotts.
Disputes	Late payments result in an additional interest invoice of 1.2% per month on the outstanding amount, plus costs. Only the court of Mechelen (Belgium) has jurisdiction for disputes. The official language is Dutch.

## Terms of warranty

Product specification	<p>Cladboard is a board that is colored in the mass with a non-uniform appearance, characteristic of calcium silicate products, and with color variations on the surface. White dots and inclusions add to the natural character of this plate. The appearance of Cladboard may change over time, due to a natural aging process.</p> <p>Each new production batch can differ in appearance. Always request a free sample from the current stock for the final color determination. The free sample obtained is only valid for the stock at the time of the request.</p> <p>Because the appearance of the Cladboard facade panels can change over time, the free sample obtained becomes irrelevant compared to the installed facade panel that has gone through a natural aging process.</p>
Terms of warranty	<p>Any Cladboard facade panel that is declared flawed by Idonit BV will be replaced by Idonit BV with a similar Cladboard facade panel. These are supplied free of charge, excluding other costs such as disassembly and re-assembly costs. We do not accept any financial consequences for the shortcomings of other suppliers, architects or contractors. The warranty is only valid if the facade panels are screwed to a wooden support structure of the 'ventilated facade' type (see 'Noviclad General Instructions' – available upon simple request to <a href="mailto:info@noviclad.be">info@noviclad.be</a>). For any other installation systems, the customer is to obtain warranty from the party proposing the alternative system. This party must take into account all characteristics of the Cladboard panel through study and preliminary testing. Under no circumstances can Idonit BV be held liable if the panel is damaged by using the alternative installation system.</p> <p>The warranty is only valid if the handling, storage and installation of the panels is fully in accordance with the instructions in the document 'Noviclad General Instructions'. This is available upon simple request to <a href="mailto:info@noviclad.be">info@noviclad.be</a>.</p>

## Additional documentation

Receive below documentation upon simple request via [info@noviclad.be](mailto:info@noviclad.be) :

- General instructions
- Specifications
- Product sheet
- Safety information
- Performance sheet
- Sawing
- Ventilated facade